

Chapel Hill, Tennessee 37034

'04 Mry 3, AM 8 58

November 2, 2004

TH REGULATORY AUTHORITY
DOCKET ROOM

Ms. Darlene Standley, Chief Telecommunications Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

04-1321 Docket 04-00173

Dear Ms. Standley:

The accompanying revised tariff material is submitted to replace the previously approved tariff filing effective October 1, 2004. These tariff revisions consist of the following pages:

United Telephone Company
General Exchange Service Tariffs
Section II
A2. Service Charges

Content Pages
3<sup>rd</sup> Revised Sheet 10 Replaces 2<sup>nd</sup> Revised Sheet 10
5<sup>th</sup> Revised Sheet 11 Replaces 4<sup>th</sup> Revised Sheet 11

The previously approved tariff charges for private numbers have been credited to the customer's bills.

Upon approval, please forward us a stamped copy of these tariff pages.

Sincerely,

Herbert R. Bivens General Bivens

**Enclosures** 

# GENERAL EXCHANGE SERVICE TARIFF SECTION II

### A2. SERVICE CHARGES (Continued)

(T)

UNITED TELEPHONE COMPANY CHAPEL HILL, 'TENNESSEE

TENNESSEE REGULATORY AUTHORITY 3rd REVISED SHEET 10

#### A2.2 Regulations

(T)

Service charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the telephone company

#### A2.3 Schedule of Charges

(T)

A2.3.1 Rates and Charges

A. Service Order Charge, per customer request:

		Service Charge		
1.	For connecting new or additional central office lines, moving or	Residence	Business	
	changing existing service and adding new or additional service.	\$12.50	\$12.50	
2.	Central office line connection charge, per central office line or trunk:	12.50	12.50	
3	Premise visit charge, per customer request:	20.00	20.00	(I)

#### A2.4. Reconnect Charge

(T)

When a Subscriber's service has been temporarily suspended/disconnected, as in the case of failure to pay the bill on demand, a reconnect charge shall apply.

Reconnect Charge. . . . . . . . . . \$17.50

ISSUED. November 1, 2004

EFFECTIVE <u>December 1, 2004</u>

Herbert R Bivens, General Manager
UNITED TELEPHONE COMPANY

## GENERAL EXCHANGE SERVICE TARIFFS SECTION II

#### A2. SERVICE CHARGES (Continued)

UNITED TELEPHONE COMPANY CHAPEL HILL, 'TENNESSEE

TENNESSEE REGULATORY AUTHORITY 5th REVISED SHEET 11

#### A2.5. Payment for Service

(C)

(T)

- A. The subscriber is required to pay all charges for equipment, exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. All charges due by the subscriber are payable at the Telephone Company's Business Office or at any agency duly authorized to receive such payments. If the subscriber does not pay or dispute the bill by the due date, the telephone company may send out a late notice and consider the account for disconnection of service(s). If the subscriber disputes a bill, the Telephone Company will investigate the bill and take appropriate action(s).
- B. The customer shall pay monthly in advance or on demand all charges for service, equipment, long distance charges, local message charges or billed local usage. The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's premises.
- C. Should service be suspended for nonpayment of charges, it will be restored upon payment of the charges applicable for restoration of service as provided in Section A2 of this Tariff.
- D. In its discretion, the Telephone Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any such or other charges due and unpaid or for the violation of the provision of this Tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver to suspend or disconnect service for nonpayment of such account or of any other past due account.
- E. An administrative charge will be applied by the Telephone Company whenever a check or bank draft presented for payment for service is not accepted by the institution on which it is written.

(C)

1. Returned check/bank draft

(T)

a) Each

Rate \$25.00

(I)

F Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These customers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments.

ISSUED November 1, 2004

EFFECTIVE: December 1, 2004

Herbert R. Bivens, General Manager
UNITED TELEPHONE COMPANY